



COLE THORON

Systems Administrator

EDUCATION

University of Illinois

Bachelor's in Computer Science | August 2021 – May 2023
3.68 GPA

Lincoln Land Community College

Associate's in Computer Science | August 2019 – May 2021
3.67 GPA

Glenwood High School

High School Diploma

WORK EXPERIENCE

Ace Sign Company - Systems Administrator

April 2021– Current

At Ace, I worked to improve **network stability, security, and device procurement** as well as **technical support** for internal and external users.

Projects -

- ☑ New server deployment
- ☑ Recovery, inventory, and network **documentation**
- ☑ Project management
- ☑ Sales software management

Bed Bath and Beyond - Merchandise Supervisor

September 2020 – April 2021

With my great success engaging with customers, I was promoted to a **Team Lead**, with keyholder Status. I was entrusted with opening and closing cash tills and was consistently recognized for my **great customer service**.

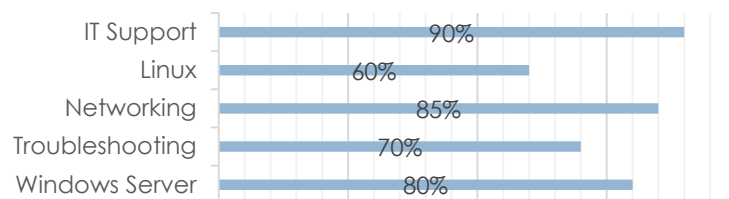
Bed Bath and Beyond - Sales Team Member

June 2018 – September 2020

Babies 'R' Us - Sales Team Member

December 2016 – May 2018

SKILLS



Operating Systems -

☑ Windows OS ☑ Chrome OS ☑ MacOS ☑ Windows Server ☑ Linux ☑ AWS

Software -

☑ Microsoft 365 ☑ WDS/MDT ☑ Veeam ☑ Hyper-V ☑ Google Admin ☑ Azure

Hardware -

☑ Hardware Repair ☑ Synology NAS ☑ Sonicwall Firewall ☑ CISCO

☑ Ubiquiti ☑ Phone System/PBX ☑ PowerEdge

Soft Skills -

☑ Customer Service ☑ Troubleshooting ☑ Teamwork

CONTACT

PHONE: 217-931-2262

WEBSITE: colethoron.com

EMAIL: colethoron2000@gmail.com

PROFILE

A highly motivated and customer service-focused IT professional with over 2 years of experience professionally, and countless years independently. I am adept at troubleshooting technical issues and providing timely resolutions. I am a quick learner and thrive in fast-paced environments. I am seeking a challenging role that will allow me to leverage my skills and experience to contribute to the success of your organization.

HOBBIES

Home lab!
Biking
Reading
Horror movies